

16 October 2023

To Whom It May Concern

On 01 December 2022, UNICEF announced a tender **LRFP-2022-9179736** for conducting UNICEF office renovation. Kanaka CJSC won the tender and was awarded a contract **PO43373976** for the period **13.04.2023- 31.12.2023**, whereas **13.04.2023-30.06.2023** was the period of main renovation works to be done and **01.07.2023-31.12.2023** the defect liability period.

Kanaka CJSC conducted UNICEF office renovation works within the agreed period of April-June 2023. The renovation works included but were not limited to changing the office windows, and doors, moving, fixing, and painting the walls, floor refurbishing. The company displayed great professionalism, quality, responsibility, and accuracy.

Not only technical skills of Kanaka CJSC personnel were impressive, but it was also a pleasure working with the company's management. Kanaka CJSC showed a positive collaborative attitude. They collaborated very efficiently with all parties involved – UNICEF management and staff, the UN Building Manager, the technical supervisor hired by UNICEF, and the designer hired by UNICEF. The company showed great flexibility by arranging work mostly during non-working hours and weekends so that UN personnel working in the UN Building are not disturbed. All issues were being resolved in a very productive way. Moreover, there were cases when the office design was a bit changed during the renovation, which caused additional works for Kanaka, but these changes were accepted by the company management with understanding, and they charged UNICEF for additional materials only without adding a service charge.

Time management of the company was very strong - they managed to complete the renovation works within the agreed period.

Currently, the company is within the defect liability period. The issues arise rarely and are fixed immediately by Kanaka CJSC with high-quality solutions.

UNICEF's overall experience with Kanaka CJSC for the office renovation works is very positive and Kanaka CJSC could be recommended for any company for similar renovation works.

Sincerely,



Gayane Avanesyan
Operations Manager